Assure

Serverless Operations Readiness

Mode2 works with developers, operations and support teams to establish the capabilities to deliver Serverless workloads into production with high confidence.

www.mode2.com

Who is this offer for?

Companies new to Serverless who need assistance with operations tasks and tooling.

Developers who have built a prototype, and need support taking it into production.

Improve visibility

Mode2 consultants help integrate Serverless tooling with existing service delivery platforms. We coach developers to instrument code with tracing, stream events and logs to a data lake, profile workload performance, and publish operational metrics to dashboards.

Update processes

We update runbooks with new Serverless tasks, and build scripts to automate playbooks with common issue resolutions.

We enable the culture shift towards site reliability engineering and debugging live code, and use post-mortems to analyze failures and improve learning.

Prepare teams for change

Mode2 provides guidance on updating roles with changing responsibilities from Serverless.

We deliver custom role-based training to build hands-on experience and confidence with new tools and runbooks.

Contact us at (800) 891-3132 or sales@mode2.com to discuss Serverless operations excellence.